

Workers' Compensation Trust

Secure Messaging

📅 November 7, 2023 👤 PS WCT-UP

Every email message that is sent or received is sitting in someone's mailbox.

+ Compromised mailboxes are the most common path used by network hackers.

= Injured workers' information is less safe when sent via traditional email

The security of our injured workers' claim and personal information is at the forefront of our work. Towards that end, PSWCT staff leverage Secure Messaging for communication with injured workers and school district contacts when communicating regarding medical claims or financial matters.

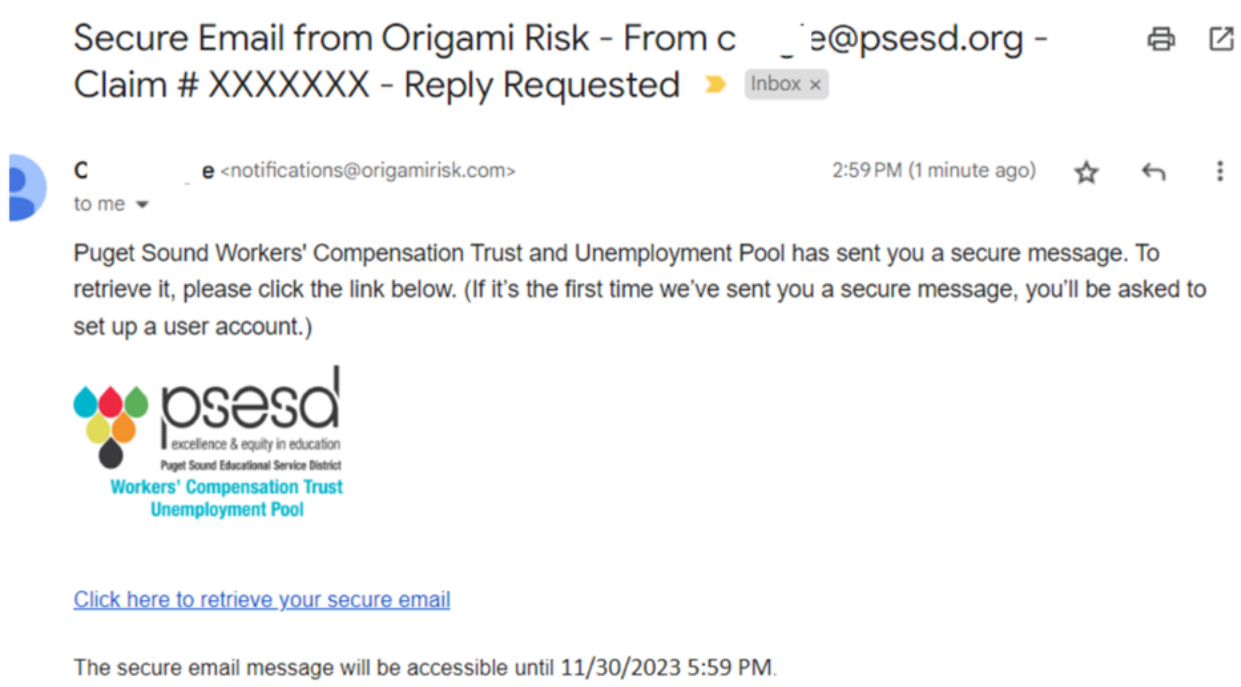
How It Works

Our staff generates emails from within our claims system, ensuring that the messages they



Compromised.

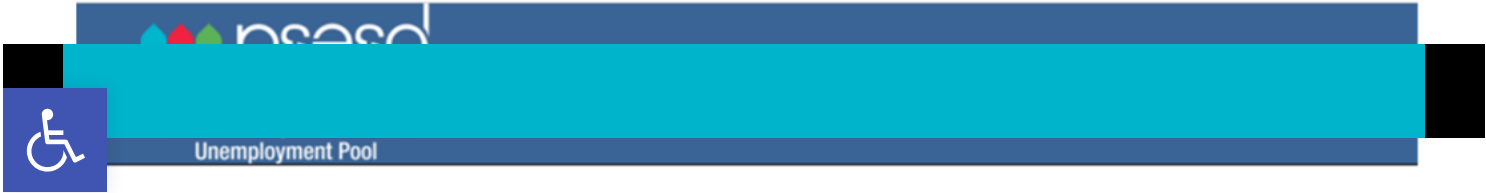
When staff press [send], the claims system sends the recipient an email letting them know that a message is waiting for them, and asking them to connect to the claims system to read it.



The message shows the email address of the staff member who sent it, and shows an expiration date at the bottom. The message can be accessed until that date, after which it will remain in our claims system, but will no longer be accessible on the web. (This prevents malicious actors from leveraging an old/forgotten message to access personal data.)

When the recipient clicks the link, they'll be taken to a web page hosted by our claims system, where they can read the message. If it's their first time accessing secure mail, they'll first be prompted to create a password.





Email

Password

Remember me?

[Forgot your password?](#)

Secure mail password creation



To @gmail.com

CC

Subject Claim # XXXXXXX - Reply Requested

Body In order to

Please let me know if you have any questions or if you need assistance.

Sincerely,

Claims Consultant
 Workers' Compensation Trust
 Direct: 425-917-9999
 Puget Sound Educational Service District
 800 Oakesdale Ave SW I Renton, WA 98057
 Main Line: 425-917-7667
 Fax: 425-917-7661
 TTY: 425-917-7833

CONFIDENTIALITY NOTICE: This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

Replies to this email message will be saved with our email records.

From [redacted]

Sent 10/31/2023 5:59:20 PM

Attachments

F120-211-000.pdf

[Reply](#) [Reply All](#) [Forward](#)

Secure message, showing the email address of the recipient and of the PSWCT staff member who sent the message.



The recipient can reply to the message from the same secure web portal. Attaching a file to



The subject line must not be altered. Our system relies on specific formatting to help it recognize which claim and what type of attachments may be included. This allows attachments to be sent to a location that is tightly permissioned so that *only* the staff members who need access will see it.

psesd
excellence & equity in education
Puget Sound Educational Service District
Workers' Compensation Trust
Unemployment Pool

Inbox carieangle@gmail.com Log off

To @psesd.org

Cc

Subject Re: Claim # XXXXXXXX - Reply Requested

Body

On Tuesday, October 31, 2023 at 5:59 PM cangle@psesd.org wrote:

In order to
Please let me know if you have any questions or if you need assistance.

Sincerely,
Claims Consultant
Workers' Compensation Trust
Direct: 425-917-9999
Puget Sound Educational Service District
800 Oakesdale Ave SW I Renton, WA 98057
Main Line: 425-917-7667
Fax: 425-917-7661
TTY: 425-917-7833

Files F120-211-000.pdf

Attachment Choose File No file chosen

Send

Replying to a Secure Message

Han Solo (SY87316) Attach File

Files - Han Solo (SY87316)

File Name	Description	Folder	Document Type	Date Exported to Stratacare	Document sent to Stratacare	Entry User	Date	PSWCT FTP Source Folder	File Size
F120-211-000 completed.pdf	Sensitive Data		PII Data - ACH			System Process	10/31/2023 11:35 AM		400,176

1 to 1 of 1 (0 selected)

Secure message attachment, automatically categorized to limit access



We know that having to go to a web site to retrieve the message, rather than directly from your mailbox feels like an extra step. But 90% of network compromises begin with a hacked mailbox. It is just not a safe place for sensitive data. We believe that extra click is worth protecting our injured workers from having their personal and claim information compromised.

🔍 Injured Worker, Programs and Services ✎ Edit

« Return To Work Incentive

Electronic Payments for Injured Workers »

RELATED TOPICS



Electronic Payments for Injured Workers

📅 November 7, 2023



spreadsheet from the RTW Incentive page on the PSWCTUP web site



Proof of Time Worked

Copy or scan time sheets or similar proof of the worker's days and hours. These will be turned in and used to reconcile the RTW Log entries as part of the reimbursement process.



Return To Work Incentive

📅 October 13, 2023

*PSWCT is a worker-focused service. Projects must contribute to staff safety/wellness.

EVALUATION CRITERIA

Grant applications are assessed for the potential to eliminate or reduce injuries/illnesses aligned with the District's losses (claims) in the past 5 years.

ELIGIBILITY

Safety Review Score of at least 70%. **4/5**

1. Safety Committee
2. Hearing Conservation
3. Physical Ability Evaluation

Workplace Safety Incentive

📅 September 6, 2023

REPORT AN INCIDENT OR INJURY

[➔ CLICK HERE](#)

UPCOMING EVENTS

- No events scheduled at this time. Please check with us again soon!
- [See all scheduled events](#)



SEARCH OUR SITE



Enter Your Search Term

Or Pick Your Topic(s) {Ctrl+Click to select more than one}

- Accidents
- Air Quality
- Alarms and Monitoring
- Asbestos

Find It!

OUR VISION

To be the leader supporting Educational Communities' missions and efforts to eliminate the opportunity gap

OUR MISSION

Reduce risk, minimize cost, and maximize outcomes for Educational Communities by delivering culturally responsive claims and risk management solutions

OUR POOL

The Unemployment Pool manages unemployment claims for 23 Districts and our own ESD, ensuring unemployed workers are fairly paid, and protecting members from fraudulent



claims.



WCT TRUST

The Workers Compensation Trust assists injured workers to return to health and work following a workplace injury, while supporting our 34 member Districts' efforts to provide a safer, healthier workplace.

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