WHAT IS PSWCT NURSE?

We know that responding to incidents, especially those that result in on-the-job injuries, can be challenging and we are here to help! The Puget Sound Workers' Compensation Trust has partnered with a vendor to provide PSWCT Nurse to our member districts and their employees.

PSWCT Nurse is a pre-claim telephonic injury triage helpline that provides a simple and effective way to help our member districts report and manage those incidents and on-the-job injuries.

THE BENEFITS — WHY USE PSWCT NURSE?

- Immediate reporting of incidents (near-misses) and injuries to designated recipients.
- Removes treatment decisions and liability from supervisors.
- Aids in a comprehensive workplace safety program that reduces loss exposure.
- 24/7 access to specially-trained health professionals for your employees.
- Consistent documentation of incidents and injuries.

HOW TO USE

When an employee incident or injury occurs, the supervisor (if available) and employee simply call the 1-833-WCT-NURS/1-833-928-6877. Once the triage process is complete, our vendor will transfer the appropriate information to the Puget Sound Workers' Compensation Trust. If medical treatment is sought, a claims consultant will contact the employee within two business days.

- If the supervisor is not available, the employee can and should still call the triage line to report the incident or injury and get the appropriate care as needed.
- The supervisor will receive an email to complete an accident investigation on every incident (near-miss) and injury that is reported.
- If no medical treatment is recommended and the call results in self-care, the employee can use the reference number given by the nurse in case they need to call back with worsening symptoms or additional questions. (NOTE: The reference number is NOT a claim number)
- If medical treatment was sought, additional information will be required to complete the claim set-up process; the injured worker will receive an email containing the claims packet and claim number, along with a link to complete the set up in Origami.