

Key Milestones of the Workers' Compensation Claim Lifecycle

FIVE-PART SERIES BEGINS MAY 25

- ➔ Attend one or multiple sessions
- ➔ Virtual option available; limited in-person seating



PRESENTED BY

Tim Reeve

OWNER AND FOUNDER,
REEVE LAW FIRM, PLLC

In addition to Claims 101 basics, you'll learn career-spanning skills including how to:

- ➔ Detect deception
- ➔ Recognize complicated claims
- ➔ Negotiate, in theory and practice
- ➔ Use and understand industry terminology

Please join us this year for a comprehensive examination of the workers' compensation claim lifecycle presented by Tim Reeve of Reeve Law Firm. Each session in this 5-part series will build on the previous sessions for maximum retention and cohesion across the entire series. Participants can expect to not only learn the basics of workers' compensation claims but also develop new skills and strengthen existing competencies to be successful in their respective roles.

Participants will have the opportunity to take with them for their entire career proficiencies such as deception detection, recognizing complicated claims, negotiation theory and practice, and loads of terminology. Both entry level and experienced professionals in their roles (risk management, claims management, return-to-work management, financial management, etc.) will find value in this series. So please join us, for what is set to be a memorable educational and engaging time.

SESSION 1

Initial Claim Evaluation, Investigation, and Filing

Thursday, May 25, 2023 10:00 am – noon

SESSION 2

Claim Management and Recognizing Complications

Tuesday, June 27, 2023 10:00 am – noon

SESSION 3

When and How to Close a Claim

Thursday, July 20, 2023 10:00 am – noon

SESSION 4:

The World of Litigation and Board Appeals

Thursday, September 14, 2023 10:00 am – noon

SESSION 5

Knock, Knock, Look Who's Back

Thursday, October 26, 2023 10:00 am – noon

SEE REVERSE SIDE FOR FULL DESCRIPTION OF EACH SESSION



**Workers' Compensation Trust
Unemployment Pool**

**Don't miss
this fantastic
learning
opportunity!**

SESSION 3

When and How to Close a Claim

Thursday, July 20, 2023
10:00 am – noon
including 15–20 min Q&A

The third segment of our 5-part series will encompass aspects related to the closure of the claim. The session will explore claim closure requirements, medical information that is typically needed to support claim closure, communication coordination among involved parties, and approaches to navigating potential settlement negotiations. The claim doesn't always end with the first closure, but a correct closure is beneficial to all parties involved. Participants will also learn when and why to reach out to their claim administration support system, and the employer's role in claim closure.

REGISTER NOW

SESSION 1

Initial Claim Evaluation, Investigation, and Filing

Thursday, May 25, 2023
10:00 am – noon
including 15–20 min Q&A

In the first segment of our 5-part series, we will explore the initial aspects of the workers' compensation claim process. Starting with the initial injury and the claim filing, we will begin the journey with a deep dive at the investigatory process where participants will learn deception detection techniques and interviewing skills. Participants will also be instructed on the purpose of the Industrial Insurance Act, individual roles and responsibilities of involved players, and techniques to move the process forward.

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SESSION 4:

The World of Litigation and Board Appeals

Thursday, September 14, 2023
10:00 am – noon
including 15–20 min Q&A

The fourth segment of our 5-part series will explore the appeals process and the role of the Board of Industrial Insurance Appeals. Participants can expect to leave with a general understanding of the entire appeal process and what the employer's role in that process. Evidentiary standards, Board structure, appeal considerations, and the different types of resolutions will be addressed. Participants will also learn the basics of testifying and the difference between depositions and live testimony.

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SESSION 2

Claim Management and Recognizing Complications

Tuesday, June 27, 2023
10:00 am – noon
including 15–20 min Q&A

The second part of our five-part series will focus on the middle of the claim. Participants will learn how to avoid claim stagnation, how to recognize common claim issues, and how to differentiate between a potentially complicated claim v. a calm claim. Through the use of the "+ Doctrine" method, individuals will learn to recognize complicating claim factors and how to take steps to ensure good claim management.

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SESSION 5

Knock, Knock, Look Who's Back

Thursday, October 26, 2023
10:00 am – noon
including 15–20 min Q&A

The final session of our 5-part series will delve into claims that have returned to the claim process after closure. We will explore re-opening applications, the medical standards, and the legal implications. Participants can expect a crash course in negotiation strategy and theory as we dive into the world of settlements. We will also be discussing aggravations, pensions, and the different types of disability structures. By the end of this session, participants who went through the full series should have gained insight and understanding into the full workers' compensation claim lifecycle and hopefully learned a few tips on how to be successful in their role.

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Questions? Contact us at memberservices@pswctup.org